

Our mission:
Develop leaders who want to have a deep, positive and lasting impact on people, firms and society through Professional Excellence, Integrity and a Spirit of Service.

IESE Business School est. 1958

Contents

This is an illustrative document of some second year elective courses. It is not a closed or static list, as there may be variations depending on the demand and offer of each academic year.

*This is a tentative or illustrative list of elective courses. Subject to change.

4	Accounting & Control
4	Business Ethics
5	Economics
5	Entrepreneurship
7	Financial Management
9	Information Systems
9	Managerial Decision Sciences
10	Managing People in Organizations
12	Marketing
14	Negotiation Unit
14	Production, Technology and Information Management
16	Strategic Management
18	Other
19	Concentrations
19	International Modules

Accounting & Control

Management Control

Management control is a must in any organization where empowerment or delegation exists. Furthermore, every manager will either have to manage others within a certain management control system or will be a "sufferer" of such a system. At the same time, the role of management control has evolved from an emphasis on control to an emphasis on measurement and information.

Managing Small & Medium-Sized Enterprises

The aim of the course is to apply concepts that you have been learning during the program in the context of small and medium-sized enterprises, with an emphasis on aspects characteristic of them. Sessions carry a title and have a preparation sheet to focus the discussion on certain aspects of the case, but the cases tend to be multidisciplinary and address issues related to business, finance, management and people.

Value Investing

At this stage of your MBA, you have already assembled the complete toolkit to analyze a business and its potential. Value Investing is an investment philosophy that offers you the opportunity to integrate all this knowledge and apply it to the stock market. By analyzing the fundamentals of a stock, you will assess the value of its underlying business (intrinsic value). If this intrinsic value is substantially higher than the current stock price (i.e. substantial margin of safety), you might have found a good bargain. But all that glitters is not gold... why would you be able to outsmart all the other participants in the stock market?

This course will teach the fundamentals of the value approach to investments originally developed by Graham and Dodd. The sessions will be eminently practical, covering all the stages of the investment process, from the search for potential stocks to the execution of the trade. We will explore publicly available data sources, assess the quality of financial information, implement valuation models, and analyze all the relevant dimensions of an investment decision. At the end of the course, you will be required to present your own stock recommendation. The course does not only target those students intending to work in asset management, but also

those interested in managing their own portfolio of stocks –no matter the size– with a value approach. Investing in stocks based on fundamental analysis provides you with a rich set of investment decisions of your choice and the long-run relentless feedback from the market.

Business Ethics

From Adam Smith to Pope Francis: What is Business for?

Reality is more important than ideas, but human reality is shaped by actions, and these are rooted in ideas. Business is part of society, and as such is guided by ideas, as the economist John Maynard Keynes famously put it: "Practical men, who Social Innovation and Social Entrepreneurs believe themselves to be quite exempt from any intellectual influence, are usually the slaves of some defunct economist."

Without reflection on the ideas that guide business we become easy prey to manipulation, populism and ideology. Adam Smith is considered to be the father of political economics and Pope Francis has been speaking out strongly to world leaders on responsible forms of business. We will study some of their ideas (and others) and their meaning for the purpose of business.

Social Innovation and Social Entrepreneurship

During the last two decades, social innovation and social entrepreneurship have become hot topics for managers, policymakers, "traditional" entrepreneurs, and others. In this context, several experts believe that social enterprises and hybrid organizations can be the answer to several problems that currently affect traditional business. This course will explore these issues, offering a thoughtful discussion about the most well-known problems associated with social innovation and social entrepreneurship: How is it possible to combine social and financial value? What are the key winning factors of social entrepreneurs and social innovation in developed and emerging countries? How is it possible to combine different, apparently conflicting, institutional logics in the same institution? What is a successful social enterprise? How is it possible to create successful partnerships between multinational companies and social enterprises? The course will be based on the discussion of case studies and articles from prominent managerial and scientific journals and on lectures by social entrepreneurs and experts in the sector.

An important part of the course work will be the preparation and discussion of a team project.

Managing Conflicts and Turbulence

How can we manage difficult peers or a very problematic boss? What are the strategies to work in highly conflictive environments? How can we transform disruptive conflicts into opportunities? How can we bring stability to highly complex and turbulent environments? What are the threats and opportunities to deal with complexity? This course will address these questions through the discussion of case studies, through class simulations and negotiation, and through interaction with outstanding keynote speakers.

Economics

Applied International Economics

This course examines current economic issues and events in the world economy. It analyzes the causes and consequences of international trade and investment. We will investigate why nations trade, what they trade, and who gains from this trade. We will then analyze the motives for countries or organizations to restrict or to regulate international trade, and study the effects of such policies on economic welfare. The course addresses the major debates in the field. We will analyze four types of cross-border flows: the flow of goods (trade policy), the flow of capital (financial and exchange rate policy), the flow and location of production (foreign investment policy), and the flow of people (immigration policy). In each of them, we will debate the actions of special interest groups and policies of governments and international institutions that regulate them.

Economics & Geopolitics

This course offers a comprehensive understanding of geoeconomics, the intersection of economics and geopolitics. It looks at how the economy is affected by the cold-war's tensions between the blocks lead by China and the USA.

Emerging Economies

EMECO is an economics course that analyzes the economic challenges of emerging economies.

The aim of this course is to develop the analytical skills required to understand current issues and policy debates

regarding emerging markets. To achieve this goal, the course provides a blend of theory and policy discussions. Theoretical analysis will pinpoint relevant variables and their interaction, while policy discussions will apply the analytical tools to real-world events and problems.

Financial Crisis and the Economy

Financial crises have been pervasive and have grown together with the development of banking and financial markets. Financial crises are very costly for the economy and society. Indeed, the 2007-2009 crisis turned into the Great Recession, endangered the global economy, and threatened the euro. Financial crises have typically acted as ingredients, asset price bubbles, amplification through the banking system with a collapse in credit, and destabilization of exchange rates and/or sovereign debt. All these ingredients were present in the last crisis.

The goal of the course is to develop the background and tools needed to understand the mechanisms behind financial crises and the intervention possibilities of the government both to prevent them and to manage them once they have happened. At the same time, the course will provide clues on how managers should react when faced with a financial crisis.

Entrepreneurship

Business Model Innovation

"Business Model Challenge" is an elective course in entrepreneurship. It introduces a framework for developing a new business model for an established company. The framework will be brought to life through team projects (called "challenges") provided by established firms and corporations that have a strong need for improving their current business model. That is, in this course you will be given the opportunity to tackle a real-life business model challenge through team-based project work.

Corporate Entrepreneurship

Many IESE MBA graduates are interested in applying their entrepreneurial skills within a large company. These large companies find themselves under enormous pressure to discover new growth opportunities. Consequently, the topic of corporate entrepreneurship is near the top of the agenda of executives leading those companies — and by implication that of graduates joining those firms or advising them.

Creativity and Laboratory of Ideas

Do you know how you can be more creative? How you can generate new ideas? Do you wish to see how effectively and creatively can you solve problems that organizations face? This course will address precisely these questions. Being creative in business is not a choice, it is an obligation. The managers' ability to come up with new and useful ideas is becoming more important as the competitive field has moved from efficiency to innovation. Great businesses are created around the commercialization of creative products and services from fashion and art, to perfumes, theater, and entertainment.

Entrepreneurship: New Ventures

This class gives you the chance to dive deep into developing an idea for a new venture. Whether you have just come up with a new business idea or you want to keep developing an existing idea, you are welcome to do that as your main term project in this course. In all cases, there is a lot to learn about what it takes to make your project ready to receive an investment: you should validate a business opportunity with customers, define the co-founder and shareholder relationships, and do your homework with a business Deck to convince resource providers (such as business angels or venture capital investors) to support you. The course ends with a presentation to investors who will evaluate a selection of projects just like any other project that is pitched to them.

Entrepreneurial Finance

This course is intended to give students an understanding of the entrepreneurial finance process. It covers the full range of entrepreneurial finance activities, focusing on a variety of deals – start-ups, growth investments and buyouts – from both the entrepreneur's and the investor's point of view. Class discussions will cover a broad range of topics, from assessing investment opportunities to structuring financing, from dealing with entrepreneurial management challenges to realizing value from one's investment.

Future Emerging Technologies

This course introduces emerging technologies that are likely to affect a large array of businesses in the medium to long term. Because of the amount of research going on, the course does not cover all the technologies and it does not intend to do so; rather it focuses on certain technologies to learn about them and to reflect on how new technologies can impact businesses and society. The course covers three main aspects. First, how to map and follow the

developments around technologies that might be of interest to students. Second, what is the role of IP and patents in future emerging technologies. And third, to learn about a few of these technologies.

Search Funds - Managing Creativity

In recent years, there has been growing interest in the approach of entrepreneurial acquisitions, sometimes known as "search funds". First called search funds in the U.S., the approach has been increasingly used in Europe and Latin America and recently also in Asia and Africa. This course explores selected topics related to the search for, acquisition of and leadership of small and mid-sized businesses by individual entrepreneurs without CEO experience or their own capital. It is approached from the point of view of an entrepreneur planning to acquire and then, in return for a material equity stake, operate the company as the CEO or managing director.

Venture Capital: Terms and Deals

VENCAP focuses on venture capital and the typical venture-backed start-up company. The course will take distinct perspectives of both the entrepreneur and the venture capital investor and how they interact in a financing round. The focus will be based on exercises and calculations for selected deal terms, which will be supplemented by case discussions. Students also will have the chance to exercise the negotiating of a term sheet. VENCAP complements the courses Entrepreneurial Finance (ENFI) and Venture Capital and Private Equity (VCPE), which provide a rich overview of the VC and PE ecosystems and allow students to deepen their perspective about the relationship between VCs and entrepreneurs and Entrepreneurial Finance in general.

Venture Capital Investment Competition Course

VCIC-C is the only place students get to be VCs. You participate in a highly interactive simulation of the VC process in which YOU are the VCs.

The course and the competition are about being real: real entrepreneurs pitch their companies to you, you prepare investment proposals for investment committees made up of real VCs, and you negotiate an investment with the actual CEO of the chosen company.

Financial Management

Alternative Investments

Though alternative investments sensu strictu are all investments outside the traditional investment sphere (such as stocks and bonds), we will mainly focus on the three big groups within alternative investments: hedge funds, venture capital & private equity, and real estate. A separate session will be dedicated to investments in art. As hedge funds are the investment engines with the largest leeway, the angle of attack of this course will be hedge fund strategies (they indeed not only apply the traditional HF strategies, but also are very active in private equity as well as real estate and commodities). Moreover, the investment techniques applied by most alternative investment vehicles have the same pillars. For a more in-depth knowledge of PEVC I, refer to ENFI.

Applied Tools for Investors

The ultimate goal of ATFI (formerly called ADFIN) is to provide you with tools that you will find very valuable either as an individual investor or as a future practitioner in the finance industry. ATFI is both a self-contained course as well as an ideal continuation of PERFIN (Personal Finance).

Banking: Present and Future

The course deals with the current challenges faced by the banking sector and other financial intermediaries alike, e.g., mutual or hedge funds. Moreover, we are going to discuss how trends like digitalization and the rise of fintechs affect the banking business and how they shape the future of financial intermediation.

The main objective of this course is that the participants (i) gain a thorough understanding of the financial system and its players; (ii) learn about the relationships between regulators, supervisors, central banks, financial institutions, and non-bank financial intermediaries; and (iii) discuss and develop business strategies for different financial intermediaries, both incumbent and new players.

Corporate Finance in Emerging Markets

International competition has become one of the major challenges that most companies have to face. Competing internationally requires firms to take advantage of all opportunities and be aware of possible threats of the international financial markets. This course focuses on the key concepts of financial management in emerging markets, economies that are the engine of growth opportunities in the global economy.

The course will explore issues related with the financial management in the emerging markets. Attention will be focused on the application of finance perspectives in key business decisions, such as investment analysis, structuring and contracting; analysis of key international financial decisions including financing, risk management, and financial logistics; and the key interactions of finance and competitive strategy in a the context of the emerging markets

Cryptonomics

The global crypto market cap was \$880bn in mid 2022. It was 0 only 12 years ago. In 2008 Satoshi Nakamoto released a white paper with the intent of building a peer-to-peer cash electronic system. Has he/she succeeded? Yes and no. Technological innovation based on blockchain has boomed over the past decade, threatening to render obsolete many current business models and financial sub-sectors. Targeting inefficiencies in the system, many entrepreneurs have entered the market looking to provide customers with better solutions to different business problems. This course immerses students into the crypto space, helping them understand the basic underlying economic mechanisms, technology, uses, and investment models.

Debt and Credit: Understanding the Foundation of Modern Capital Markets

Given the challenges and opportunities in the debt and credit markets, with increased concerns of financial market distress and corporate bankruptcy cases, it is important to impart debt and credit market specific knowledge and essential skills for students who want to make a difference in these markets after graduation.

Energy

In the last decade, an overall investment of approximately \$1.5 trillion were flowing globally into the renewable sector, and power capacity continues to grow. However, as policy support is changing, we see increasing competiveness emerging around renewable power projects and their business models. This half credit-demanding course will provide a comprehensive and detailed understanding of the drivers of competiveness for renewable power projects.

The course will explain how electricity markets work and the peculiarities renewables impose on electricity pricing and grid integration. Technologies trends of various renewable power alternatives and their financial attractiveness from an investors' point of view will be addressed. Risk mitigation process and key elements from PPA, EPC, O&M project contracts and how this is reflected in loan term sheet will be discussed.

Energy: Market Or Regulatory Failure

Energy markets have evolved in the last decades from being often regulated to being competitive, dynamic, and disruptive. Witness the oil shocks in 1970s and the current energy crisis with the impact of the war in Ukraine. Energy crises have induced recessions and inflation. We also face the challenge of the energy transition to decarbonize the economy. Resilience in the face of natural disasters (such as Covid or climate risk) is an added concern. The energy sector has witnessed also regulatory failures, in particular in electricity markets, and now faces the challenge to integrate renewable energy generation. Was the transition from monopoly provision to competition well planned? Is it robust to supply disruptions? What is the appropriate response of managers in a turbulent energy environment?

Financial Restructuring

Corporate restructurings help companies address poor performance, pursue new strategic opportunities, and attain credibility in the capital markets. However, how does a corporate restructuring actually get done? How do financial recapitalizations, spin-offs, buyouts, and bankruptcies affect shareholders, creditors, and employees? What are the options, issues, tradeoffs, and conflicts?

Financial Restructuring is uniquely designed to provide an expert response and know-how to these questions. The course will help participants to build competency-based skills for valuing the various restructuring options and managing the corporate restructuring process.

International Financial Management

International competition has become one of the major challenges that most companies have to face. Competing internationally requires firms to take advantage of all opportunities and be aware of possible threats of the international financial markets. Applications of finance perspectives in key business decisions such as international investment, financing, and contracting, as well as the key interactions of finance and competitive strategy in a global context are the obvious and long established necessity for

firms who decide to do business abroad, but it is also an obligation for companies facing global competition on their domestic market.

Mergers & Acquisitions

In this course we will review the best practices for mergers and acquisitions and divestitures in the current business environment.

We will explore the different stages and strategies of corporate M&As and understand the benefits of a merger or acquisition in relation to corporate objectives.

Personal Finance

The ultimate goal of this course is to provide you with a general, integral, simple, practical and effective framework to successfully manage your savings. Contrary to what some people would have you believe, it does not take a PhD in Quantum Physics to sensibly manage your money. The approach discussed in this course follows from the strategies endorsed by investment legends such as Warren Buffett (CEO of Berkshire Hathaway), John Bogle (founder of Vanguard), and David Swensen (CIO of the Yale University endowment).

Pricing and Revenue Management Analytics

Pricing and Revenue Management focuses on how a firm should set and update pricing and product availability decisions, across its various selling channels, to maximize its profitability. A familiar example comes from the airline industry, where tickets for the same flight may be sold at many different fares, the availability of which changes as a function of forecasts of future demand, number of unsold seats, and time to the flight. This approach has transformed the transportation and hospitality industries, and is increasingly important in retail, telecom, entertainment, online advertising, financial services, healthcare, and manufacturing.

Real Estate Investments and Management

Real estate is one of the largest asset classes in the economy. This course provides the knowledge on real estate that every investor and manager should have. We will cover the basics of real estate finance and capital markets.

The main objective of this course is that students are able to critically analyze and value decisions related to real estate.

Sustainable Finance

Throughout the world, the shift toward a more responsible business is becoming an important source of disruption. There is a growing environmental and social awareness and some companies are taking up the mission of placing respect for the environmental and social values on equal footing with profits. The move has important implications for professionals and students in business. In complex world of today, the ability to understand the forces for change toward a more sustainable finance at the company level, the skill to integrate sustainability data in resource allocation and investment decisions, and the know-how of combining the traditional financial analysis with the sustainability factors are among the most demanding skills for all practitioners in business. A head-in-the-sand response is counter-productive.

The Rising of Fintech

Technological innovation has been triggering substantial changes and disruptions in the financial services industry in recent years, threatening to render obsolete many current business models and financial sub-sectors.

Targeting accrued inefficiencies in the system, and aided by technological advances, many entrepreneurs have entered the market looking to provide customers with innovative, cheaper and more efficient ways to serve their financial needs. Financial technology, or fintech, is the industry composed by these new players, generally comprising hitech start-ups who pose a real challenge to slow changing and less-technological incumbents. The course immerses students into this new and auspicious universe, looking to understand the underlying processes behind the technological changes to better capture opportunities.

Venture Capital & Private Equity

Private Equity is an asset class where financial assessment and the assessment of qualitative criteria (so-called "soft factors") play together in an equally important way. Hence it is important for professionals in this industry to adopt a holistic view in dealing with all these aspects and to converge elements from a due diligence process to an overall judgment on a deal.

The proposed course intends to lead students to this way of thinking where judgment is not purely based on analogy of previous cases and a derived standardized due diligence process, but where the main emphasis is put on independent judgment and evaluation of key risks and opportunities to be found in a specific investment opportunity.

Information Systems

Cyber-Physical Systems

This elective explores "cyber" topics such as digital twins, using a simulation to show how a traditional factory can implement this technology to enhance production efficiency. The course also examines AI and "physical" topics like robotics, additive manufacturing, and autonomous vehicles. Students will study case studies that highlight the transformation challenges faced by established manufacturing companies as they incorporate digital services. Throughout the course, teams will develop a minimal viable business idea related to cyber-physical systems in an industrial context and pitch it to a panel of experts in robotics, additive manufacturing, and venture capital.

Cybersecurity and Privacy Management

In today's digital age, the exponential increase in data generation and utilization has escalated the significance of information security and privacy to unprecedented levels. The Cybersecurity and Privacy Management course offers students an in-depth exploration of the rapidly evolving fields of information security and privacy management. While touching on essential technical concepts, the course places greater emphasis on the managerial aspects of safeguarding information, addressing the critical challenges at the intersection of security and privacy. By focusing on the management of both domains, students will not only understand their interdependencies but will also gain the strategic knowledge and practical skills needed to make informed decisions that enhance organizational security and privacy practices.

Managerial Decision Sciences

Data Science for Business

The expression "data scientist" is trending these days in job descriptions, referred to as a mix of data analysis skills and a background in programming languages and databases. But it is, partially, a new name for an old job. Although most of the methodology has been available for years, data science is getting hot, owing to the explosion in the amount of

data at hand (big data) and the technology for processing these data (cloud computing). An ancestor of data science is data mining, a generic expression which applies to a heterogeneous set of methods, used to extract information from large data sets. The expression is understood as "mining knowledge from data". Data mining was born in the computer science field. The typical applications in management are usually related to customer relationship management: market basket analysis, hurn modelling, credit scoring, etc.

Machine learning emerged in the golden age of artificial intelligence. The objective was the study of systems that could learn from data, but many of the methods were the same as those of data mining. Nowadays, machine learning is also popular in the business world, due to the increasing interest of giants like IBM, Google, Baidu, and others, and artificial intelligence is a hot topic for tech companies, where algorithms are taken today as valuable assets. In data science, the main job is prediction, that is, the description of one attribute (Y) in terms of the other attributes (X's). Within the wide range of software tools available for data scientists, we have chosen for this course the R language, which is currently the leading choice of data scientists. R is a language which comes with an environment for computing and graphics, available for both Windows and Macintosh (also for Linux). It includes an extensive variety of techniques for statistical testing, predictive modelling and data visualization.

Data Visualization

According to Scott Berinato, an influential author on data visualization, "No company today would hire a manager who can't negotiate the basics of a spreadsheet; no company tomorrow will hire one who can't think visually and produce good charts". Data visualization is often included among the skills that managers are expected to have, so courses and talks on this topic are common nowadays. But, although the idea of data visualization is clear enough, many experts warn against teaching it out of context, as a set of rules for producing good charts.

Generative Artificial Intelligence

Since the advent of ChatGPT, Generative AI (GenAI) has swiftly transitioned from science fiction to a major disruptor in the business world, with the potential to revolutionize industries and drive transformative change. This course is designed for all business school students interested in leveraging GenAI in their professional lives. It offers a non-technical, yet in-depth introduction to GenAI, focusing on its wide range of applications and the value it can generate for businesses.

Managerial Decision Models

Some problems in life are structured and can be solved by taking well-defined actions (when you get a flat tire, if you follow the instruction manual you will be able to continue your trip). In business, however, most problems are not so simple. Economic, technical and human dimensions are normally involved, and problems usually do not have a single, "correct" solution. Solving complex problems efficiently, effectively and ethically is much of what managers do on a constant basis. "The chief-executive job of tomorrow will include understanding of a host of new basic tools of mathematical and logical analysis, synthesis and measuring. It will require ability to see where these tools can be applied, the power to educate other members of management in their meaning and use, and some elementary skill in applying them." (Drucker)

Managing People in Organizations

Coaching

More than half of the sessions of this course will be interactive workshops and exercises organized in pairs or triads under the supervision of executive coaches. Therefore, it will not be possible to have a hybrid format.

If some student does not attend a class, this absence would affect another student who might not be able to practice the exercises of that session because s/he has no partner. Thus, commitment to attend at all sessions is required (the rule of 20% of justified absences does not apply to this course).

McKinsey has acquired Aberkyn, a firm specialized in executive coaching. BCG is asking its senior partners to get accredited in executive coaching. The last Corporate Learning Survey indicated that coaching has become the preferred learning and development resource for more than 80% of companies worldwide, both for senior executives and high potentials.

The reason is twofold. First, the need for transformational change in organizations. More than changes in procedures, technology, policies, systems, etc., transformation demands changing people's mindsets and behaviours, Second, companies must nurture talent to reach peak performance and foster people's engagement and meaningful work.

Coaching is therefore a critical competence for anyone that manages people and aspires to be an effective leader in

times requiring radical transformation. A coaching style of leadership is a precious skill for anybody graduating from the MBA program.

Crisis Management & Communication

Companies, even excellent companies, can find themselves embroiled in crises that threaten their reputation, their results, their relationships with priority stakeholders, and even their survival. As they face the threat of serious damage, the way managers react to such crises is adversely affected by the urgency of the situation, by emotional tensions, and by uncontrolled behaviors, both within and outside the organization. During a crisis, it is more difficult than ever to make the right decisions.

Solving serious crises always involves measures of two kinds: actions that focus on the effects of the crisis on people and things, and the causes of the crisis; and the communication of these actions to ensure that stakeholders understand what is being done and collaborate in overcoming the problem. Crisis management without effective communication does not lead to a solution; it simply makes matters worse. This course helps to understand the basic elements of crisis response, and provides the means to create a personal self-training process to master crisis prevention, crisis planning, communication during a crisis, evaluation and the renewal steps after a crisis.

ESG Risk Management

Companies face environmental, social and governance risks in an unprecedented scale, and are in danger of losing the confidence of employees, clients, investors, governments, regulators, and other critical stakeholder groups on topics that only a few years ago were marginal to most business. The rise of ESG represents the biggest change in business leadership in more than 50 years and affects both executive committees and board of directors. This goes beyond CSR, corporate philanthropy or any other optional 'feel good' greenwash offset in the margins of business life. Companies in all sectors, big or small, that fail to take ESG seriously will pay a heavy price in future years: rejected by investors, shunned by employees, abandoned by customers and continually targeted by regulators, activists, and media. The aim of this course is to equip MBA students with a basic understanding of ESG, and to show practical ways to apply its best practices in any role in any kind of organization focus on the future. We will focus on ESG from the point of view of business leadership, different from the IMPACT course, which focuses on ESG and Impact Investing, and thus takes the perspective of financial investors rather than the one of companies. Both courses, IMPACT and ESG are complementary in content and compatible in schedule.

ESG is also connected to the crisis management and communication course (CMC), because managing ESG risks is the first step in crisis prevention, since at the origin of most crises there is an issue ignored.

Human Resource Management

Motivating people to dedicate their effort in a meaningful way is the most fundamental raison d'être for any organization. After all, who is going to use your products and services if you cannot understand and satisfy your customer needs? And without the right talent, who is going to make sure you will? But what is the right talent for your organization, and how do you select, manage, retain and help it grow to sustain a competitive edge in the market? This is the key question we will address in this course.

International Management

International Management (INTMAN) is a 12-session course that focuses on strategic decision-making in firms operating internationally.

The reality of international business permeates every aspect of a firm's activities, from market search to value chain deployment or the global development of strategic capabilities. In the course, we will learn how to strategize and manage within international firms from the viewpoint of different managerial positions. Namely, we focus on the work of the corporate manager, the business manager, the functional manager and the country manager. The course will take a general management perspective as, the more complex a firm is, the larger the needed deployment of executives with a general management perspective of their responsibilities and of their integration into the overall organization.

Personality, Self-Leadership and Happiness

This course presents the basic concepts of psychology (particularly the emerging field of positive psychology), neuroscience and anthropology, to understand the issue that most shapes the leadership style of any executive: his or her own personality. What is personality and how does it influence management? Can it be changed? How can "difficult characters" be dealt with at work? Can empathy, assertiveness and self-confidence be improved? What inner resources can a manager draw on to help cope in times of stress?

Power and Influence in Organizations

Managers often neglect the role that politics play in organizations. Nevertheless, power is a dominant force for change in corporations and society. Learning how to map and navigate the political terrain is therefore as critical to success as learning how to analyze strategy or the economics of the industry structure. Indeed, managers who do not understand political dynamics in their organization will often fail, regardless of the quality of their strategies or their aspirations to have a deep, positive and lasting impact on others.

Although power is often considered a dirty word, you will find in this class that acknowledging and utilizing power is not incompatible with acting with integrity, professionalism, and respect for others. This course examines three principle components of power: the origins of power, the ways in which sources of power can be developed, and, finally, how to leverage power to increase individual influence and promote change in organizations. We will take a highly individualized focus, drawing on cases of powerful individuals and employing findings in psychology to provide you with tools to enhance your ability to get things done.

Public Affairs

The new global environment is radically different from the recent past. Nowadays, companies cannot limit their activities to "do business" in a safe social and economic context provided by States and political institutions. Corporations are now powerful political players in discussing how society should progress and develop, and need to ensure their voice is heard. Public Affairs is becoming a more and more important aspect of corporate governance. However, to have impact in the public arena, companies need first to ensure their reputation. Only prestigious organizations are heard and can lead people. Actually, building companies' reputation has become one of the main responsibilities of today's CEOs. Many of them understand their role not as leaders of daily ordinary operations and sales, but as promoters of corporate culture and keepers of its reputation, which includes an intense dedication to the company's key stakeholders. The higher the position in the company managers hold, the more personal involvement they have in dealing with employees, investors, regulators and public authorities, local communities and the media. This course serves as an introduction to Corporate Diplomacy thought for MBA students. It develops the key elements of Public Affairs and Reputation Management, from the point of view of business leaders of the future. It provides knowledge of the broad environment in which companies operate, in order to help their leaders not only manage the entities, but also discern best options and possibilities of growth on all levels, also in a non-financial way.

Public Speaking for Leaders

The ability to communicate your ideas effectively is a vital skill, whether it be a presentation, an interview, a negotiation or any relevant interpersonal situation. It is not only a crucial aptitude, but also a trainable one that we must study and develop, especially if we intend to be in a leadership position in our company, in our family or in our community. This course will give you the tools and techniques to grow as a persuasive and strategic communicator, and even more importantly, the course will give you the opportunity to practice, practice and practice. The best way to improve your skills is to practice and to receive valuable feedback from the coaches and your teammates.

Story Telling in Business

Executives and group leaders have to negotiate, create and maintain good interpersonal relationships, and speak with their various audiences on a daily base. Managers and leaders need to attract others to their point of view by way of their ability to master their own emotions, and to reach out, understand and attract others with a clear vision by way of their persuasive communication.

While middle management and external experts need to be very effective in presenting reasons to support their projects and proposals, top managers and team leaders need to go further: inspire and motivate.

Storytelling has proven to be an extraordinary tool to persuade, promote internal cohesion and lead teams and organizations. In addition, storytelling is quite effective especially in circumstances of doubt, uncertainty and controversy, when it is not clear the way to go. In those situations, stories communicate better a vision for the future than facts and numbers.

In fact, storytelling is a vital skill for every leader. Whether in a speech or in a memo, talking to an audience of ten or ten thousand, stories are effective means to create consensus, sell ideas and inspire commitment.

Marketing

Behavioral Insights

This class looks at how managers and consumers behave and why they behave the way they do. We also will study what can be done to improve consumer and managerial decision-making. We will explore the main patterns of

human behavior which affect managerial and consumer decisions, learn how to do market research to understand the decision-making process better, and study choice architecture that can help managers not only to become better decision-makers themselves but also to help their employees and consumer leave wealthier, healthier and happier lives.

Business to Business Marketing & Sales

Business marketing management is the process of understanding, creating, and delivering value to customers in business-to-business markets, which accounts for more than half of the economic activity worldwide. We will examine some aspects on how marketers can deliver sustainable competitive advantage in this environment through assessing market opportunities, and managing the functional aspects of marketing and sales management.

Beyond organizational decision-making, industrial markets are also characterized by products with heavy technical content, high levels of service and complex financial arrangements. This blurs the frontier between marketing and strategic decisions of other functional areas.

The course begins by appreciating the complex nature of organizational buying behavior, both for products and services. Cases have been chosen from a variety of settings: high tech products and raw materials, large and small firms, and emerging and mature businesses. The course underscores sales force management within the context of go-to-market strategies, as we will find that industrial firms are devoting considerable energy to examining the complexities and problems inherent to managing their various channel options.

Brands and Advertising

Parity is the main problem of brands today. Consumers are finally on the driving seat and decide what they want to buy with very little loyalty to the brands they have been consuming in the past. This is the consequence of a very big change in consumer behavior mainly due to the extraordinary number of products and services in all categories that are perceived similar or even the same. Discovering what can be done to differentiate a brand from, the rest is crucial to build a solid business today. And the rules of the game have changed. We all love brands like Apple and Nike, but it is hard to fully understand what they did to be where they are today. Because copying does not work as it did before as we are talking about companies and brands that are based in ideologies with lots of values. And values are not easily imitated.

Digital Commerce

Electronic or digital commerce is without exception one of the few expanding business areas worldwide. With doubledigit growth in most European markets, it represents today a €500-plus billion market (in B2C), accounting for 3% of European GDP.

The barriers to online transactions have long been broken, from apparel to business services, and from fast-moving consumer goods to collaborative consumption. What are the different key success factors in e-commerce? What are big companies doing online? How can SMEs compete? Is selling online a must for everyone, regardless of size, brand positioning, and product assortment? Which strategies are succeeding and which are failing?

This course addresses key issues and decisions faced by managers today (and tomorrow) and spans major economic blocks of the entire e-commerce ecosystem.

Pricing Insights for Managers

This MBA elective provides a comprehensive understanding of modern pricing strategies and their practical applications. Why is pricing relevant? If you sell a product or a service or a technology, you need a price to maximize your value. And how do you determine that price? This elective will give students tools and insights to answer that question. Whether you're in a marketing role or a founder, this class will give you practical take-aways for making pricing decisions.

Retail and Omnichanneling

E-commerce represents the most fundamental shift in the consumer goods business model in the last generation. Although it has affected differentiated markets like electronics and luxury goods, this e-commerce shift is most notable in the area of staples companies.

Understanding the main sales channels is crucial for consumer products companies, as each channel has different characteristics and offers very different operating environments. This course aims to provide that understanding regarding different institutions, central operating management duties and roles and the global evolution we are experiencing as these channels mature in the 21st century.

Negotiation Unit

Bargaining Games for Negotiators

This is an elective that looks at advanced issues in negotiation. The course shows how negotiation be seen and developed as a corporate strategic tool. The objective of the course is to allow participants to understand their negotiation style and develop negotiation strategies in specific contexts. The focus of the course is on learning through bargaining games and understanding how cultural and other contexts influence negotiation for a corporate.

The course shows how to design a negotiation strategy in specific situations through bargaining games. The course also talks about cross-cultural challenges in a negotiation. Finally, the course shows how to develop conflict resolution strategies and a 'mediator mindset' to overcome tough negotiations.

Cross-Cultural Issues in Negotiation

The course focuses on negotiation in the global business setting. Negotiation is an essential skill for managers and entrepreneurs. In today's connected global world, negotiating across cultures adds significant complexity to the process of negotiation. There is a substantial variation in how people negotiate around the world. The course is not on "When in Rome....". Rather, it is a course that helps create an analytical framework by which participants can overcome biases, look at diverse cultures beyond stereotypes, and develop a unique cultural sensitivity. The course aims at helping participants using this cultural sensitivity effectively in negotiation situations to achieve better outcomes.

Negotiation

For a manager, negotiation is a fact of life. The negotiation process is an integral part of our day-to-day activities with people inside and outside the organization, whose cooperation is essential to attain our goals. The special Seminar on Negotiation will focus on negotiation as an integral part of the managerial process.

Soon most of you will either be embroiled in the struggles of the hypercompetitive corporate arena or will be toiling hard in pursuit of your entrepreneurial dreams. In either case, you will be spending a huge percentage of your working life negotiating – negotiating with suppliers, with customers, with peers, with subordinates, with partners, with regulatory authorities.... and the list goes on. The proposed Negotiation seminar aims at helping you build your own, personal model

of negotiation by making you critically reflect on your strengths and weaknesses as a negotiator, through intensive simulation exercises. What we will do is to formalize your negotiation experiences, and to take some time out to think critically about what could be an intuitive process for you. This will allow us to establish a framework that will help you increase your learning every time you are involved in a new negotiation.

Production, Technology and Information Management

Advanced Methods for Operational Excellence

Operational excellence is a powerful way to create a competitive advantage. Most times, a simple conceptual understanding of operations and is not sufficient, and a deeper mastering of operational execution is necessary. This requires designing and controlling complex operations and problems. It is also critical to understand the operational risks inherent to the business and to mitigate those appropriately. This course provides some structured thoughts around these challenges, and develops your skills for data analytics and model building.

The objective of the course is to discuss the state-of-the-art in tools and practices in Operations Management, with a particular focus on Logistics and Supply Chain Management. We will apply analytical tools of operations management to complex settings. In doing so, we will make heavy use of Excel to handle large data sets, develop models and optimize operations systems. The course also aims at helping students improve their skills for presenting successfully technical matters.

China, Globalization and the World

The course begins with a comparative description of western thought vis-à-vis Confucian tradition eventually overflowing to management practice. This is followed by an exploration of the effects and consequences of globalization on management as a profession. Focus is placed on China as a reference point for globalization seen with China's strengths

and weaknesses. Further exploration leads to the geopolitical features of China as a lead factor in globalization. The effects and influence of China is then deliberated covering the regions of Southeast Asia and Northeast Asia. The course ends with what could be considered as a flashpoint for the Greater China region, which could eventually disrupt global commerce, trade, and business.

Doing Business in Africa + Geopolitics

This course will introduce you to the reality of doing business in Africa. The African continent has been always considered the bandwagon of economic development and hence, it has been overlooked in the agenda of most western companies and businesspersons. However, a more accurate view shows that the continent has potential – still small but growing nevertheless - to develop new ideas and successful business models. A business potential that will put the continent on a sustainable path of economic growth, and that hopefully will make countries more independent of financial aid and donations.

The main objective of the course "Doing Business in Africa" is to help students experience in-situ this potential, and expose them to the opportunities and challenges that Africa presents to business leaders.

The course should also help students set the context and develop crucial ideas for the development of the infield project.

Management in the Health Sector (Health Care, Medical and Pharmaceutical)

Recent years have seen the health sector facing important challenges but also incredible opportunities with an increasing importance in terms of social impact and economic development. Health systems are faced with every rising challenges: ageing of the population, while treatment successes lead to the increased chronification of diseases, growing patient expectations, budgetary pressures, all this is faced by short-focused political involvement. Continuous health system reforms attempt to match limited resources with ever-higher demand and patient expectations, while striving for efficiency and quality. The shift in the roles of decision-makers accompanied by rapid developments in technology likely to become outdated within a few years. This demands management in a context of high uncertainty and risk, representing important challenges for health care and related sectors (pharmaceutical & medical equipment industries, consultancy, non-governmental organizations, etc.).

In order to realize the full potential of innovations, opportunities and address its challenges, sound management is needed. Executives, entrepreneurs and investors have a challenging job in a complex multi-players sector, with its fragmented structure, high levels of regulation, and significant number of constituencies. To successfully driving innovation in this sector requires sound knowledge and understanding of a wide array of issues, excellent managerial skills and a high degree of sensibility. The success of a health business and satisfying shareholders is the realization of the vision of 'Working Together for a Healthier World, linking public and not-for-profit organizations (interactive innovations in the public-private interface), developing and marketing products, identifying business opportunities, and more importantly, realizing them.

Managing Global Operations

There are many reasons why companies go global in their operations: growth (finding new, untapped company's for the company's existing products), efficiency (looking for economies of scale or economies of scope, using lower cost resources), knowledge (getting skilled labor and talent in other countries, acquiring technologies), competition (grasping first mover advantage in the new markets), etc.

The trend towards globalization usually occurs at selected stages of the value chain: either the company decides to enter a new market in a different country and start by opening a representative office or a distribution center, or it decides to procure its products and services internationally and sets up a purchasing unit close to the new suppliers, or decides to outsource part of the production, ... but if the company is successful in its growth strategy, it will likely end up having to manage operations in a global context.

The course will leverage on the fact that it is taught in Shanghai and will use China as an example, so, we will explore global operations, issues both for Western companies operating in China and for Chinese companies going to Europe or America.

Project Management

In today's business environment, project management has become one of the most valued skills in all types of organizations (profit, non-profit and governmental). To compete, or to merely survive, it is essential that organizations deliver their projects on time while maintaining control over the resources used. This is true for companies that deliver project work as part of their customer offerings as well as for companies that use projects to execute their strategies or improve their internal processes. Chances are that the kind of work

in which you will spend most of your time in the future will more closely resemble a project than a continuous operation or a classical assembly line. You have probably already encountered many projects in your previous work experience before starting the MBA program, even though most have not been recognized or managed as such.

This course explores the management of a specific project, as well as the management of a portfolio of projects and the changes taking place inside an organization when moving to a structured management by project.

Management in the Service Sector

In general, the concept of "services" is used to refer to activities for which customer contribution is required and where the main value lies in intangible outputs. However, as we will see in this course, very often the differentiation between service and product is rather artificial. Today, service industries ("tertiary") comprise 70%-80% of GDP and employ a comparable percentage of the workforce in developed countries. Moreover, these economic statistics underestimate the importance of the service sector because there is a large number of service operations performed inside industrial companies that are not accounted for as services.

In this course, most emphasis will be placed on what are often referred to as "mass services" or "business-to-consumer services". The industries examined include hospitality, entertainment, airlines, banking and financial services, as well as a sampling of retail and some non-profit organizations. A central theme is the exploration of the approaches used by companies to facilitate the development of organizational competencies that make their names synonymous with service excellence. (Note: Unfortunately, for time reasons, professional services such as consulting or legal services, whose nature are a very different type of service, will not be specifically addressed in this course).

The course will put special emphasis on strategic and operational issues, but we will also build on two other major foundation areas – marketing and human resources management. The change towards global thinking has also affected some services extensively. Hence the course will specifically address global issues, like the outsourcing phenomena or the emergence of internet-based service models. However, it is important to stress that the course also has a strong instrumental character. We want to avoid staying only at the level of general concepts and ideas, and would like to move "down" to the critical details of service management and introduce students to practical tools they will be able to apply in real-life situations.

Strategic Management

Alliance and Acquisition Management

Achieving sustainable and profitable growth is a critical objective for most companies. This course focuses on strategic alliances and M&As as options for growth. We will examine under what circumstances each of these options makes more sense, as well as the management challenges associated to each one.

Cities in Motion: Strategy Foundations of City Management

This course emphasizes on the notion of "smart governance". That is, we stress the role of strategic thinking within the confines of cities. Urban leaders are generalists, and at the core of leadership is the setting of an overall strategy for the city. This course brings a set of concepts and a point of view to this inherently complex and creative processes that are particularly relevant in managing a city. Smart governance also implies taking an integrated view of the city. It accentuates the relationships among the functional areas of the municipality (i.e. economy, transport and mobility, education, finance, etc.). We challenge the traditional view that cities typically adopt by implementing initiatives in a siloed fashion where each agency pursues its own plans. We will argue that a successful city is one that adopts a holistic approach to urban initiatives. Coordination and consistency across the functional areas within a municipality and among different social actors are hallmarks of effective urban strategy. In this way, the city is able to tap its full potential for integration by creating value through more comprehensive, integrated improvements to city infrastructure and services.

Design Thinking and Innovation Management Innovation

This course will allow students to develop basic skills in creative problem solving based on Design Thinking to foster business innovation within organizations. These skills will be central in future managers, as they will be expected to have the ability to turn strategic problems into creative solutions and to engage people in the implementation of innovation initiatives. Yet, in dealing with unstructured problems and fuzzy contexts, some business students experience confusion and frustration. Learning design thinking demands that we are willing to adopt

an open mind and change attitudes, otherwise it will have a detrimental impact.

The course focuses on the manager's and leader's role as a problem solver and facilitator of innovation by others. Yet, it is only valuable for those willing to develop change management skills in a VUCA environment.

EXECUTE! Implementing Strategic and Organizational Change

An effective business strategy is not just a simple, rational economic plan, as learned in the first year COMSTRAT course. Strategic plans also have to be implemented and then carefully executed; ultimately, the only strategies that matter are the ones that end up being implemented. Success is achieved only if general managers can act simultaneously as strategists and orchestrators, strategizing the position of their firms in the external environment while at the same time organizing the four internal pillars of their organization – its system of critical tasks, its formal structures, its organizational culture and its people. This often entails successfully executing organizational change.

EXECUTE! takes a holistic and process approach to executing business strategy and achieving organizational change. The ultimate goal of this course is to help you to become aware of the difference between developing a strategy for a business and "making it happen" inside an organization. Too often carefully crafted strategies fail miserably in the field, because of poor execution and a lack of understanding of the political and organizational dynamics of the firm.

The Making of Strategy

Developing a successful business strategy requires a process (or processes) for making strategic decisions. In the Competitive Strategy course, we have developed, tested, and refined a powerful set of concepts and frameworks to help pinpoint and analyze the factors that business leaders should consider when making strategic decisions. In this course, we will introduce and apply an effective series of steps to follow when making strategic decisions, which we call the choice-making process.

Strategy and Geopolitics

Over the last 15-20 years, the global economy has gone through a process of globalization not seen since the turn of the last century. In many ways, this globalization process represents a unique point in human history, as the

world seems to be increasingly interconnected on some levels and at the same time, still far apart on others. More businesses than ever are doing business in different parts of the world, and while large multinationals represent only a fraction of the global economy, many of the largest and most innovative firms find themselves operating at a global level. What is striking is that most senior executives have little to no training in geopolitical analysis. In fact, when important events do happen, many firms appear to be taken by surprise and are forced to scale back or abandon enormous investments that appeared to make sense a short time ago.

Responsible and Impact Investing

In this course, we will learn how this phenomenon emerged, where it is likely to go, and its potential drawbacks. We will discuss the pro and cons of different investment practices in this space, and the consequences for corporate CEOs and CFOs. We will discuss different options to organize responsible investment activities and how to use ESG data, and we will discuss the role and practices of engagement with corporations on ESG factors.

Industry and Competitive Analysis

Industry and Competitive Analysis (ICA) is an advanced Strategic Management course that explores how firms compete in different industries. What is a winning strategy in one industry may be disastrous in another industry. We study 8 different industry settings in close detail to understand better what strategies companies have used in these settings and what of these were successful in creating a competitive advantage vis-à-vis their rivals.

Innovation Strategy

Innovation is critical to the success of organizations, societies, and humanity more broadly. An organization that fails to innovate is doomed to failure, eventually. In this course, we will cover frameworks to understand how technological innovation happens and how organizations succeed or fail in driving innovation. We focus on innovation as a process, something that can and should be systematized. Ultimately, the aim is to help you, in whatever your future profession maybe, to be better able to promote innovation.

The main objective of this course is to understand the strategic and organizational challenges in managing innovation and to learn the tools and frameworks to drive innovation in companies large and small.

Strategy in the Energy Sector

Energy is going through the most dramatic transformation of the last 100 years, and 750 billion USD are invested every year to radically change how electricity is produced, distributed and consumed. Technology, regulation and fundamentals are changing and private equity, infrastructure funds and startups are increasingly taking the place of traditional utilities. This class will explore how companies and their leaders are responding to this change with real case studies that are representative of similar changes in every industry.

The objective of the class is to describe how this change happens at the intersection of technology, regulations and market fundamentals, to draw similarities with other industries, and to understand the decision-making process of selected leaders as they reposition their company to capture opportunities in the new context.

Strategy and Sustainability

Over the last 60 years, environmental sustainability has become an increasingly important topic to society at large. In many cases, it has also become a strategic issue for business.

Strategy & Sustainability is a full credit course, which explores the strategic issues that arise due to concern for the environment on the part of consumers, regulators, interest groups and perhaps a firm's own employees.

The course will also illustrate a number of strategies that companies are following, which range from simply obeying the law to going well beyond compliance.

Strategic Management Fashion and Luxury Goods Industry

The fashion and luxury goods industry has changed dramatically in the last decade, achieving levels of complexity and sophistication never seen before. The industry has proven to be resilient in times of crisis, able to reinvent itself and adapt to new customers, new segments, new media and new channels of distribution, always keeping creativity and innovation at the core of its strategy. Beyond the traditional boundaries of the industry, "luxury strategies" are also deployed to increase value creation and value capture in industries as diverse as the automotive and consumer electronics industries.

Qué hacen los buenos directivos. El día a día del Director General

Este curso está enfocado en conocer la realidad del trabajo cotidiano de un alto ejecutivo: Lo que hace y cómo lo hace en el contexto de sus prioridades en el marco de la Alta Dirección. Es bien conocido que el alto directivo emplea en las tareas cotidianas hasta el 90-95% de su tiempo, y, por tanto, menos de un 10% a las tareas de futuro como puede ser la formulación de la estrategia. Muchas veces la estrategia está desconectada de la práctica diaria y es bueno recordar que la mejor estrategia es la que se practica y se hace realidad con una organización efectiva para dicha práctica y con un día a día coherente con ella. Esta conexión entre el día a día y las tareas de gobierno de la Alta Dirección identifica sus tareas prioritarias.

Además, la cultura empresarial se alimenta del hacer cotidiano de directivos y colaboradores y, por lo general, la influencia personal del directivo crece exponencialmente con el poder que tiene en la jerarquía de autoridad. Los cambios de contextos de pensamiento y de mercado aconsejan hoy en día formas de diseño de estrategia y organización menos formalizadas y más naturales (menos racionalizadas y analíticas) para lograr una forma de funcionamiento de la organización más orgánica o menos mecanicista.

Other

Independent Study Project

The Independent Study Project (ISP) allows students to pursue a specific project or research related to their professional needs that is not available in the elective MBA courses on offer.

For these projects, students (individually or in teams) explore a topic in depth, under the supervision of an IESE faculty member.

The nature and extent of this independent study project are determined by the student and faculty mentor.

The topics might include:

- Business plan development
- Field of a particular business-related issue
- Research on a business topic

Concentrations

- International Business
- Finance
- Tech, Data Analytics & Digital Business
- Entrepreneurship & Innovation
- Sustainability & Responsible Business

You can choose specific elective courses in various categories to earn a concentration alongside your MBA diploma. Please note that all courses are tentative and subject to change. If a course is canceled or ultimately not offered, it will not count toward a concentration.

International Modules

- Shenzhen & Hong Kong
- Mexico
- New York
- Nairobi

www.iese.edu

Barcelona Madrid Munich New York São Paulo

